

## CUMULATIVE MONTHLY MANAGEMENT REPORT INSPECTION SECTION

**MONTH:** DECEMBER

**YEAR:** 2011

**NUMBER OF INSPECTORS ASSIGNED:** 29

**MANAGERS:** Brenda Thompson

TYPE	NUM	HOURS
SPECIAL	0	0.0
SYS TESTS	1	32.0

ENFORCEMENT		
CORRECTIONS	NOV	RED TAG
29	14	0

TYPE	HOURS
TRAINING	64.50
ADMIN	0.00
OVERTIME	67.00
LEAVE	836.75

INSPECTION AUDITS		CUSTOMER SERVICE	
No. of Insp. Audits	38	# of CS Feedback	24
Passing Audits	38	Excellent/ Good	23
% Passing	100%	% Passing	96%
Goal	90%	Goal	80%
<b>Actual vs Goal + / -</b>	<b>10%</b>	<b>Actual vs Goal + / -</b>	<b>16%</b>

RECOGNITION	
Written	0
Verbal	3

INSPECTION TIMELINESS			
On Time	% On Time	Goal	Actual vs Goal + / -
10410	99.36%	98%	1.36%

	COMM'L	RES'D'L	TOTAL	% TURN DOWNS
TOTAL COMPLETED BUILDING INSPECTIONS	2209	2772	4981	13%
TOTAL COMPLETED ELECTRICAL INSPECTIONS	1612	933	2545	11%
TOTAL COMPLETED PLUMBING INSPECTIONS	702	1212	1914	9%
TOTAL COMPLETED MECHANICAL INSPECTIONS	436	344	780	10%
TOTAL COMPLETED POOL INSPECTIONS	7	145	152	27%
TOTAL COMPLETED DEMOLITION	0	2	2	0%
TOTAL COMPLETED RIDES	5		5	0%
EXPIRED PERMITS NOTIFICATION			98	
<b>GRAND TOTAL OF INSPECTIONS</b>	4971	5408	10477	<b>12%</b>

AVERAGE DAILY COMPLETED INSPECTIONS	523.9
AVERAGE DAILY MANPOWER	23.8
AVERAGE COMPLETED INSPECTIONS PER MAN PER DAY	22.0
NUMBER OF WORK DAYS IN MONTH	20

Returned Tickets	67
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